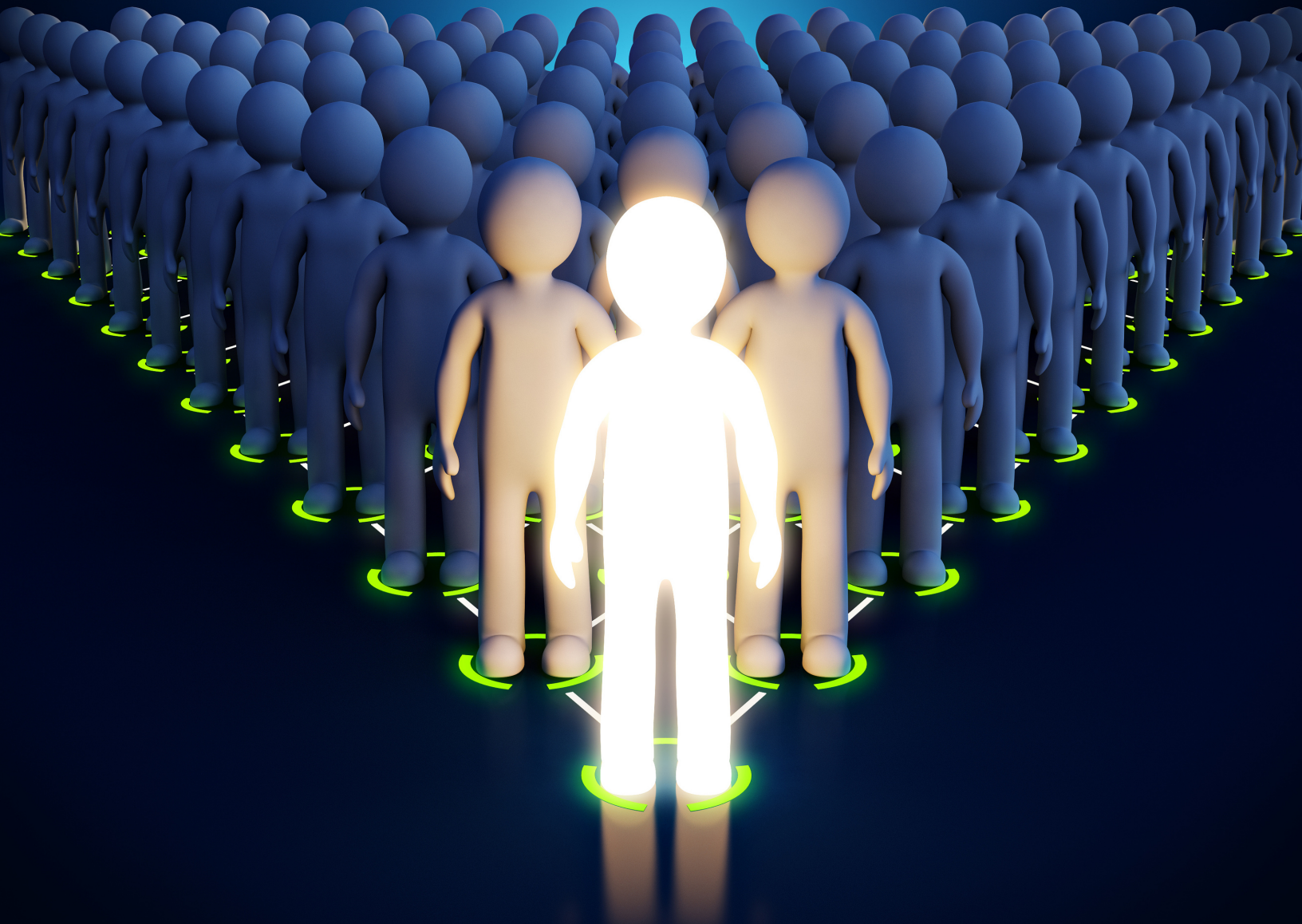




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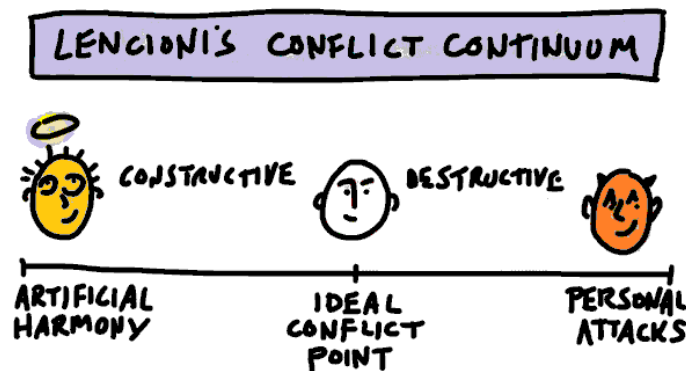


Episode 16: The Conflict Compass

NOTES:

Leadership author Thomas Isgar wisely said, "Conflict can destroy a team which hasn't spent time learning to deal with it."

The Conflict Continuum (Patrick Lencioni)



1) Create it _____

2) Create usable _____

3) Create check-_____